

Hurricane Boarding Policy

In the event that we are under a hurricane watch, we ask that our clients follow these simple steps to help us keep your pets as safe as possible.

1. Call the office and reserve your spot as soon as you think you may need it. Our hurricane boarding will be done on a first come first serve basis. We have a total of 6 small runs, 7 medium runs, 5 large runs, and 45 cage banks in various sizes.
2. During the check-in process you will be asked for an emergency contact number where we can reach you. Please be aware that we will likely be dealing with phone outages and power outages. We will have signs on our front door and post to our social media as soon as we are able to. You may visit the clinic and see if there is someone here if you are worried but please note that the hospital does have a plan for care of all of our boarders and we will have staff members here on a rotation basis to walk and feed.
3. Each pet will need to have 1 gallon of water for every 3 days of the boarding reservation. We ask that you bring that along with you.
4. We ask that you do not bring any bedding or toys (including pillows, blankets, and old t-shirts). We will be unable to do laundry while the power is out and this will help us reduce our load.
5. Make sure all medications and food is labeled and if possible try to avoid any refrigerated items as a meal. Canned food and dry food is acceptable but please no rice, vegetables, cheese, boiled chicken, cooked beef etc. This items will need to be stored properly and our fridge space may be limited and the power may be out.
6. All regular vaccinations will still be required and “additional elective services” may not be available as we will be running on a skeleton crew due to evacuations and the staff members preparing their homes for safety and taking care of their pets/families needs.
7. Please return and pick your pet up as soon as you are able. The kennel gets warm in the summer. If we have no power, we have no air conditioning. We feel your pet will do much better at home in a larger area.

ALL REQUEST FOR TRANQUILIZERS, FOOD REFILLS, MEDICATION REFILLS OR ANY OTHER SUPPLIES NEEDS TO BE HANDLED AT THE FIRST SIGNS OF A STORM. THE OFFICE HOURS WILL VARY DEPENDING ON THE SEVERITY AND PROXIMITY OF THE STORM AND YOU DO NOT WANT TO RUN THE RISK OF US BEING CLOSED BEFORE YOU GET YOUR SUPPLIES. WE ALSO GET A HIGH DEMAND AND OFTEN RUN OUT OF SUPPLIES SO PLEASE CALL IN ADVANCE TO ENSURE WE CAN ORDER YOUR SUPPLIES.